

A wooden shelf with a white vase, two teddy bear figurines, and a dark textured panel. The shelf is part of a larger wooden structure with two drawers below. The background is a light-colored wall with white baseboard.

SALES CONDITIONS & INFO 2022

First order:

Minimum 1000 EUR

Minimum 4 unique designs (not including variants in size or color)

100% Prepayment

Free freight

POS package (ex. Display for shelf and table)

Re-order:

Payment:

Payment terms net 10 days

IBAN: DK4590351980060507

SWIFT: SPNODK22

Place orders at order@boyhood.dk

Freight conditions per country:

Denmark, Sweden, Belgium, France, Netherlands, Luxembourg, Monaco, Poland, Germany, Finland, Austria, Spain, Italy:

Free freight on orders above 800 EUR

Freight 35 EUR

Faroe Islands, Norway, Liechtenstein, Switzerland, UK:

Free freight above 1500 EUR

Freight 50 EUR (+ customs clearance fee)

Bulgaria, Estonia, Ireland, Croatia, Latvia, Lithuania, Portugal, Rumania, Slovakia, Slovenia, Czech, Hungary

Free freight on orders above 1500 EUR

Freight 70 EUR

Claims:

We always strive to deliver the highest possible quality and have a detailed quality control. But in case of any damages, we will always do our best find a quick solution!

Please make sure to check all parcels thoroughly when signing upon arrival – any claims we hand in later than 48 hours from arrival will be dismissed, and we therefore have little possibility to help you.

All our products are made of natural, solid oak tree. Due to this, small variations in the surface and an individual character and look may be experienced. Therefore, Boyhood do not accept variations in colors and lines in the wood as a claim.

Please send a description and pictures of the damage as well as reference to the order number to claim@boyhood.dk

Depending on the damage Boyhood will send the customer a return label – the customer is responsible for securely wrapping the product and sending it:

Return address:

Boyhood ApS
Enkegaardslunden 12
8320 Maarslet
Denmark

In dialogue with the customer Boyhood will either issue a credit note or a replacement

For all accepted and legitimate claims all costs for return and replacement will be covered by Boyhood

Customer service:

It is important for us to give our customers and partners a high level of customer service and we therefore have a dedicated team ready to support you.

Please contact our customer service at info@boyhood.dk or by phone +45 70 60 56 62

Image bank and PR:

Boyhood strives to have two annual photo shoots making sure to always have high quality image material for the press and our highly appreciated retailers!

Please find all our images, catalogues, logos, and press releases at:

[Photograb Image Bank](#)

Please follow us on our Instagram profile [@boyhood_design](#) – when posting pictures of our products please tag us and we will repost to boost your profile.

Please follow this link to [download](#) all product info (EAN codes, measurements, weight etc.) in excel.

Legal:

To make sure that you, as a retailer, doesn't get any problems regarding infringement, please be aware and confirm NOT to use other names than the names that we have named the figures.

We do not have the rights to mention the figures in other names, and can not be held responsible in any case you use other names in your advertising, both offline and online media.

All names can be found in our catalog or in our price-list.

Our products are handled by Patrade in Denmark, who are specialist in intellectual property rights. www.patrade.dk

All Boyhood products are legally designprotected in EU by the EUIPO (**European Union Intellectual Property Office**).

Please do not hesitate to contact us in any case we should sent you the registration numbers for the intellectual property rights.